
Welcome To Your New Home at *Punta Rassa*

Hotwire Communications is pleased to be your telecommunications provider for all of your home entertainment and communications needs! Your new Fision services will be delivered to your home by our state-of-the-art fiber optic network. In addition to your HOA provided Amenities Package, we offer a variety of Television Packages, High Speed Internet options, Voice Services, a great Sports Package (including NFL RedZone and MLB Strike Zone) and more! For more information ask your Hotwire Customer Service representative.

Getting new service is as easy as 1, 2, 3....

1. Once you have reviewed the services available at your community and you are ready to place your order please contact Hotwire Customer Service at 800-355-5668.
2. Your Hotwire Representative will review and customize your order.
3. Once your order has been finalized your Hotwire Representative will review scheduling options with you and set up your installation appointment.

Helpful Tips to Prepare for your Appointment

- A resident or building concierge who is at least 18 years or older must be present both at the time of the installation appointment and throughout the entire appointment.
- Your television(s) must be available at time of installation.
- Your computer(s) must be available at time of installation, if applicable.
- Our technician may be working in and out of your home. Please keep pets in a safe location.
- If you are porting a telephone number to Hotwire, your existing telephone service must stay active during entire process. Disconnected telephone numbers cannot be ported/transferred to Hotwire.

Don't forget to visit your community website often – you'll find helpful information about Hotwire Fision services, special offers, easy payment options and more!

Questions?

Customer Service is available 24 hours a day, 7 days a week, 365 days a year!



800-355-5668
www.gethotwired.com

